

Terms and Conditions for COVID-19 Vaccination Free Air Tickets Lucky Draw

COVID-19 Vaccination Free Air Tickets Lucky Draw (the “Lucky Draw” for short), brought to you by Cathay Pacific Airways Limited (國泰航空有限公司), at the 33rd Floor of One Pacific Place, 88 Queensway, Hong Kong. (“Cathay Pacific” for short), will be governed by these rules (the “Terms & Conditions” for short). By registering or taking part in this Lucky Draw, each Entrant fully and unconditionally agrees to and accepts these Terms and Conditions. In the event of any dispute regarding these Terms and Conditions, conduct, results, prizes, and all other matters relating to the Lucky Draw, the decision of Cathay Pacific shall be final.

1. Eligibility

- A. Eligible entrants (“Entrants” for short) must be Hong Kong SAR residents holding a valid Hong Kong ID card (HKID) with the age of 12 or above and have received two doses* of the COVID-19 Vaccination Programme implemented by the Hong Kong SAR Government on or before 30 September 2021 (Hong Kong Time). Both doses of the vaccine must have been received in Hong Kong.

*For persons previously infected with COVID-19, they will be eligible after having received one dose of COVID-19 vaccines with the same condition.

- B. Employees of Cathay Pacific, Airport Authority Hong Kong and any advertising agency who are involved in the set-up and/or operation of the Lucky Draw are not eligible to participate.
- C. Potential Entrants and all other persons are advised to consult their doctors and seek medical advice as to whether to receive any of the COVID-19 vaccinations. They shall bear sole responsibility for such decisions.
- D. No Eligible Entrant may win more than one Prize of all lucky draw campaigns that are sponsored by Airport Authority Hong Kong in supporting the COVID-19 Vaccination Programme as implemented by the Hong Kong Government, including:-
- a. This Lucky Draw;
 - b. The COVID-19 Vaccination Free Air Tickets Lucky Draw hosted by Airport Authority of Hong Kong for Staff of Airport Authority Hong Kong;
 - c. The COVID-19 Vaccination Free Air Tickets Lucky Draw hosted by Airport Authority of Hong Kong for Staff of Hong Kong International Airport; and
 - d. The COVID-19 Vaccination Free Air Tickets Lucky Draw hosted by HK Express Airways Limited for Hong Kong Residents.

2. Prize

- A. ONE Cathay Pacific Economy Class round-trip ticket from Hong Kong to a randomly selected destination (Total quota: 25,000), all taxes and surcharges excluded. All free tickets are sponsored by Airport Authority Hong Kong.

Possible destinations include:

Amsterdam, Auckland, Bangkok, Beijing, Boston, Brisbane, Cebu, Chengdu, Chicago, Chongqing, Colombo, Denpasar (Bali), Dubai, Frankfurt, Fukuoka, Fuzhou, Hangzhou, Hanoi, Ho Chi Minh City, Johannesburg, Kaohsiung, Kathmandu, Kuala Lumpur, London(Heathrow), Los Angeles, Madrid, Manchester, Melbourne, Milan, Nagoya, Nanjing, New York(JFK), Osaka, Paris, Penang, Perth, Phnom Penh, Phuket, Qingdao, San Francisco, Sapporo, Seoul, Shanghai(Pudong), Singapore, Sydney, Taipei, Tel Aviv, Tokyo(Narita), Toronto, Vancouver, Xiamen, Zurich

The minimum/maximum stay period for the ticket of the following destination: Bangkok, Beijing, Cebu, Chengdu, Chongqing, Denpasar (Bali), Fukuoka, Fuzhou, Hangzhou, Hanoi, Ho Chi Minh City, Kaohsiung, Kuala Lumpur, Nagoya, Nanjing, Osaka, Penang, Phnom Penh, Phuket, Qingdao, Sapporo, Seoul, Shanghai(Pudong), Singapore, Taipei, Tokyo(Narita), Xiamen is 2 days/7 days; Amsterdam, Auckland, Boston, Brisbane, Chicago, Colombo, Dubai, Frankfurt, Johannesburg, Kathmandu, London(Heathrow), Los Angeles, Madrid, Manchester, Melbourne, Milan, New York(JFK), Paris, Perth, San Francisco, Sydney, Tel Aviv, Toronto, Vancouver, Zurich is 2 days/1 month.

The Winner will be liable for any taxes applicable to the ticket, and any applicable surcharges, fees, rebooking fees or no show fees.

3. Lucky Draw Mechanism

- A. The Lucky Draw will be open for registration from 16 September 2021 at 10:00 (Hong Kong Time) to 30 September 2021 at 23:59 (Hong Kong Time) (“Promotion Period”). Entries received after the Promotion Period will not be accepted. To participate in the Lucky Draw, Entrants are required to register on the campaign website: https://www.cathaypacific.com/cx/en_HK/offers/hkaa-vaccination-lucky-draw.html (“Campaign website”) during the Promotion Period.
- B. Each Entrant is eligible to submit ONE entry only. Only the first submission will be counted if multiple entries are made. Cathay Pacific reserves the right to remove any multiple entries that they believe, at their sole discretion, have been created by an individual trying to gain an unfair advantage in the Lucky Draw.
- C. The prizes, including all 25,000 flight tickets, will be drawn on 5 October, 2021 (Hong Kong Time) at Cathay Pacific City, 8 Scenic Road, Hong Kong International Airport, Lantau and winning entries will be randomly selected using computerised means.
- D. No Eligible Entrant may win more than one Prize of all lucky draw campaigns that are sponsored by Airport Authority Hong Kong in supporting the COVID-19 Vaccination Programme as implemented by the Hong Kong Government, including:-
 - a. This Lucky Draw;
 - b. The COVID-19 Vaccination Free Air Tickets Lucky Draw hosted by Airport Authority of Hong Kong for Staff of Airport Authority Hong Kong;
 - c. The COVID-19 Vaccination Free Air Tickets Lucky Draw hosted by Airport Authority of Hong Kong for Staff of Hong Kong International Airport; and

- d. The COVID-19 Vaccination Free Air Tickets Lucky Draw hosted by HK Express Airways Limited for Hong Kong Residents.

4. Procedure to Participate in the Lucky Draw

In order to enter the Lucky Draw, Entrants must complete the following steps:

- A. Visit the campaign website, https://www.cathaypacific.com/cx/en_HK/offers/hkaa-vaccination-lucky-draw.html ("Campaign website") during the promotion period.
 - a. Log in with either an Asia Miles account or Marco Polo Club account.
 - b. Non-members must sign up for an Asia Miles account or Marco Polo Club account before registering for the Lucky Draw. The Entrants must provide ALL information required.
 - c. Declare having received two doses* of the COVID-19 vaccines in Hong Kong under the COVID-19 Vaccination Programme implemented by the Hong Kong SAR Government on or before 30 September 2021 (Hong Kong Time). Both doses of the respective vaccines must be received in Hong Kong.

** For persons previously infected with COVID-19, they will be eligible after having received one dose of COVID-19 vaccines with the same conditions.*

- B. Fill in the Registration Form by checking the boxes to agree to enter the Lucky Draw and accept the Terms and Conditions.
 - a. Membership information (Passport name and email) will be pre-filled in the form. The pre-filled passport name will serve as the name used for redeeming a prize if awarded, name checking function applies. If the pre-filled name is not the Entrant's passport name, the Entrant is required to amend the name in the member's profile before registering for the Lucky Draw.
 - b. In the Registration Form, Entrants are required to select a preferred destination group from a drop-down list. If the Entrant is randomly selected for a prize of free tickets, the destination awarded will be one of the destinations within the Entrant's preferred destination group.
 - c. The Entrant must provide ALL information required. Entrant must also provide the prefix and first 4 digits of Entrant's HKID number, which will be collected for identification and deduplication purpose. For example, for ID number A123456 (7) prefix and first 4 digits, i.e. A1234 will be collected. For ID number XY12345(7), prefix and first 4 digits, XY1234 will be collected.
 - d. The Winner announcement will display the Entrant's full name, the first two characters and last character of the local part of their email address and their destination (i.e. Chan Tai Man, ch****n@domain.com, Taipei).
 - e. Entrants shall enter their personal particulars accurately and clearly. By entering the Lucky Draw, the Entrant hereby warrants that all information submitted is true, current and complete. Cathay Pacific reserves the right to revoke a prize awarded to an Entrant if any submitted information is not true, current and complete.
 - f. Once the Lucky Draw registration form is submitted, the Entrant will not be able to change any registration information including name, email and HKID (prefix and first

4 digits). All information is based on the online registration records. Any incorrect or incomplete information may result in disqualification.

- g. Entrants shall receive a confirmation email upon successful registration.
- h. For the purpose of determining an Entrant's eligibility for the Lucky Draw, the date and time of his/her Registration Form submission shall be determined based on Cathay Pacific's system records. Proof of dispatch cannot be accepted as proof of delivery. Cathay Pacific will not accept responsibility for any error, omission, interruption, deletion, defect, delay in operation or transmission, communications line failure, theft, destruction, alteration of or unauthorised access to entries, or entries lost or delayed, whether or not arising during operation or transmission, as a result of any error or any factor beyond its reasonable control.

5. **Announcement**

The winners ("Prize Winners") will be announced on the Campaign website on 12 October 2021 (Hong Kong Time), and a reference to the announcement will be published in The Standard and Sing Tao Daily newspapers on 12 October 2021 (Hong Kong Time). Notification will also be given to the individual Prize Winners via the email given at registration on 8 October 2021 (Hong Kong Time). If, for any reason, the email to a Prize Winner bounces back or is otherwise undeliverable, or is not replied to within the period of time stated in the email, eligibility to receive a prize may be forfeited. Cathay Pacific will not be liable or responsible if a Prize Winner is unable to receive their winning notifications or redemption details, or fails to redeem their prize for any reason, including (without limitation) as a result of any incomplete or incorrect information provided during registration.

6. **Prize redemption**

A. ONE Cathay Pacific Economy Class round-trip ticket from Hong Kong to a destination (Total quota: 25,000)

- a. Once the redemption period for the designated destination begins, which is subject to COVID-19 situation, availability of the route and at Cathay Pacific's discretion, Prize Winners will receive a unique ticket redemption code via email (a "Redemption Code Email"), along with applicable terms and conditions.
- b. A Prize Winner is required to redeem the prize in accordance with processes stated the Redemption Code Email and according to the instructions provided by Cathay Pacific. Before departure, the Prize Winner may be required to prove his/her eligibility to Cathay Pacific, including presenting the original hardcopy and/or electronic record of his/her COVID-19 vaccinations issued by the Department of Health of the Hong Kong Government on or before September 30, 2021 (Hong Kong Time), as well as providing written consent for Cathay Pacific to verify his/her vaccination record with any applicable authorities, and Cathay Pacific may check his/her original Hong Kong Identity Card for verification purposes. If a Prize Winner fails to present any of the required documents the prize may be forfeited.
- c. Each ticket redemption code is not refundable or redeemable for cash or any other item.
- d. Each ticket redemption code is only valid for the Prize Winner to whom it is intended to be sent, for a one-time purchase.

- e. Each ticket redemption code is non-transferable, non-reroutable and non-exchangeable.
- f. Each ticket redemption code is only available to book the ONE single destination listed on the Redemption Code Email and only applicable to flights operated by Cathay Pacific. Each itinerary will originate and end in Hong Kong.
- g. The ticket redemption code only applies to tickets booked online through the lucky draw ticket redemption page shared in the Redemption Code Email and is not compatible with bookings made through agents or the Global Customer Centre.
- h. Passport name is required during ticket booking and must match the name shown on the registration form.
- i. Prize winner must decide all flights and dates of their tickets at the time of booking.
- j. Tickets once booked are non-refundable, non-reroutable, and non-transferable. Rebooking of the travel date is subject to a rebooking fee of HKD1,200 per transaction for the following destination: Bangkok, Beijing, Cebu, Chengdu, Chongqing, Denpasar (Bali), Fukuoka, Fuzhou, Hangzhou, Hanoi, Ho Chi Minh City, Kaohsiung, Kuala Lumpur, Nagoya, Nanjing, Osaka, Penang, Phnom Penh, Phuket, Qingdao, Sapporo, Seoul, Shanghai(Pudong), Singapore, Taipei, Tokyo(Narita), Xiamen and HKD2,400 per transaction for the following destinations: Amsterdam, Auckland, Boston, Brisbane, Chicago, Colombo, Dubai, Frankfurt, Johannesburg, Kathmandu, London(Heathrow), Los Angeles, Madrid, Manchester, Melbourne, Milan, New York(JFK), Paris, Perth, San Francisco, Sydney, Tel Aviv, Toronto, Vancouver, Zurich. Changes must be made before the ticketed flight date. Any Rebooking fee may apply only following redemption of a prize, issuance of a ticket, and in accordance with Cathay Pacific's ticketing policies. The Winner is liable for all taxes and surcharges applicable to the Tickets. Passengers who fail to show up for their flight will be treated as forfeiting the prize ticket, thus further rebooking is not allowed.
- k. The ticket redemption code must be used within 1 month of the date of the Redemption Code Email. Tickets are valid for 6 months for the following destinations: Bangkok, Beijing, Cebu, Chengdu, Chongqing, Denpasar (Bali), Fukuoka, Fuzhou, Hangzhou, Hanoi, Ho Chi Minh City, Kaohsiung, Kuala Lumpur, Nagoya, Nanjing, Osaka, Penang, Phnom Penh, Phuket, Qingdao, Sapporo, Seoul, Shanghai(Pudong), Singapore, Taipei, Tokyo(Narita), Xiamen and 12 months for the following destinations: Amsterdam, Auckland, Boston, Brisbane, Chicago, Colombo, Dubai, Frankfurt, Johannesburg, Kathmandu, London(Heathrow), Los Angeles, Madrid, Manchester, Melbourne, Milan, New York(JFK), Paris, Perth, San Francisco, Sydney, Tel Aviv, Toronto, Vancouver, Zurich from the issue date of the Redemption Code Email, subject to flight resumption and capacity.
- l. Tickets are on a bookable basis under 'N' class/ "Light" fare and are subject to embargo periods and seat availability.
- m. The minimum/maximum stay period for the ticket of the following destination: Bangkok, Beijing, Cebu, Chengdu, Chongqing, Denpasar (Bali), Fukuoka, Fuzhou, Hangzhou, Hanoi, Ho Chi Minh City, Kaohsiung, Kuala Lumpur, Nagoya, Nanjing, Osaka, Penang, Phnom Penh, Phuket, Qingdao, Sapporo, Seoul, Shanghai(Pudong), Singapore, Taipei, Tokyo(Narita), Xiamen is 2 days/7 days; Amsterdam, Auckland, Boston, Brisbane, Chicago, Colombo, Dubai, Frankfurt, Johannesburg, Kathmandu, London(Heathrow), Los Angeles, Madrid, Manchester, Melbourne, Milan, New York(JFK), Paris, Perth, San Francisco, Sydney, Tel Aviv, Toronto, Vancouver, Zurich is 2 days/1 month.

- n. Tickets are eligible to earn Asia Miles and/or Marco Polo Club points. For details regarding mileage accrual, please refer to:
<https://www.asiamiles.com/en/earn-miles/airlines/detail.html/cathay-pacific>
- o. The Prize Winner must be 12 years of age or above.
- p. Upgrade of travel class via cash or any frequent flyer mileage is not possible.
- q. Cathay Pacific reserves the right of final decision should a dispute arise in relation to the redemption of a prize.
- r. All the tickets are sponsored by Airport Authority Hong Kong.

7. Liability

- A. During or in connection with this Lucky Draw, if any entry data or winning notifications are lost, inaccurate, corrupted, unidentifiable or damaged, Cathay Pacific shall not have any liability in respect of any participant's disqualification or failure to win or redeem a prize.
- B. Neither Cathay Pacific nor its directors, employees, agents or suppliers will have any responsibility for any damage, loss, injury or disappointment suffered by any Entrant or any other persons entering the Lucky Draw or as a result of accepting any prize. Cathay Pacific is not responsible for any medical conditions, costs or expenses incurred or suffered by any Entrant or any other persons as a result of their COVID-19 vaccination; any event of force majeure; any problems or technical malfunctions; any software or email failure; or any combination thereof.
- C. By entering the Lucky Draw, Entrants agree that no claim shall be asserted against Cathay Pacific, its directors, officers, employees or agents relating to any and all losses or injuries (including special, indirect and consequential losses), damages, rights, claims and actions of any kind resulting from acceptance or use of any prize, including, without limitation, personal injuries, death and property damage.

8. Ownership of content related to Prize Winners

All media content created in relation to Prize Winners will be the property of Cathay Pacific. Content created related to Prize Winners will be used by Cathay Pacific on social media or otherwise at the discretion of Cathay Pacific for the purposes of promoting Cathay Pacific. The Entrant hereby agrees to allow Cathay Pacific to use their photo and relevant footage for printed collateral, online, and across other marketing and communications, at Cathay Pacific's sole discretion and at no cost, for the benefit of Cathay Pacific. By participating in the Lucky Draw, and upon any submission of any information or materials including (but not limited to) data, text, photographs, likeness, messages or user details, or any other material the Entrant grants to Cathay a non-exclusive, free of charge, perpetual, worldwide, irrevocable, and fully sub-licensable right to use, reproduce, copy, modify, adapt, communicate to the public, make available, publish, translate, create derivative works of, distribute, and display the same, and with waiver of all moral rights to the extent permitted by applicable laws.

Cathay Pacific may require the Prize Winners to take part in reasonable public relations activities and promotional events promoting Cathay Pacific products.

9. Use of Personal Data

For the purposes of this Lucky Draw, Cathay Pacific will collect various personal data from the Entrants, for example, prefix and first 4 digits of their Hong Kong Identity Card

number. The Winners are also required to provide proof that they have been vaccinated in accordance with these Terms and Conditions. Cathay Pacific will use this information for the purpose of identifying each Entrant and for managing the logistics of the Lucky draw. Failure to provide personal data as requested will result in Cathay Pacific being unable to process or accept an entry or award the relevant prize. We may also use personal data to analyse the Entrants' preferences and market trends and derive insights, which we may use to tailor the types of products and offers that we present, in accordance with the Personal Data (Privacy) Ordinance of Hong Kong. Entrants' personal information will only be used for promotional purposes with their consent, subject to Cathay Pacific's Privacy Policy and Terms and Conditions. Certain personal data collected during the lucky draw registration will be disclosed or transferred to Airport Authority Hong Kong for its monitoring or verification of the sponsored lucky draws. Personal data will be shared with the Airport Authority Hong Kong for legal and administrative purposes such as accounting and audit purposes. Additionally, personal data may be shared with Airport Authority Hong Kong to confirm the Winners' eligibility to redeem their prizes. Personal data will be kept for no longer than is necessary for the purposes for which it is being processed. Each Entrant confirms that the Entrant has read and fully understands the Data Privacy and Security Policy of Cathay Pacific Airways Limited and consents to Cathay Pacific's use (including any transfer) of their personal data for the purposes of the Lucky Draw. For company privacy policy, please refer to: https://www.cathaypacific.com/cx/en_HK/legal-and-privacy/customer-privacy-policy.html

10. **Governing Law**

This Lucky Draw and the Terms and Conditions shall be governed by the laws of Hong Kong, and the Hong Kong courts shall have exclusive jurisdiction to deal with all matters relating to the Lucky Draw and its Terms and Conditions. The invalidity, illegality or unenforceability of any sole provision in these Terms and Conditions shall not affect the remaining provisions of these Terms and Conditions, which shall persist in full effect. These terms and conditions are written in English and may be translated into other languages. In the event of any inconsistency between the English version and a translated version of this notice, the English version shall prevail.

NOTE 1 Cathay, Cathay Pacific means Cathay Pacific Airways Limited, Cathay Holidays Limited (and its subsidiaries)

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